



Support and enhancement for Oracle EBS

Industry: Manufacturing

Location: Mumbai, India

Summary

The client was the largest standalone ready mixed concrete company in India. The company was established in 1993, and primarily manufactured and supplied ready mixed concrete. The organization approached Rolta for the support and enhancement for Oracle EBS instance.

Details of Rolta's solution

Analyzed EBS support and enhancement requirements that included:

- Footprint – 11.5.10 (FIN, PO, INV, OM, WIP, BOM)

Provided a pay-per-use managed services model that included:

- SLA based Functional, Technical and Apps DBA remote support
- Basic 75 hours of monthly support for Issue Management, month end support and Application Database proactive monitoring and administration
- Developing enhancements at additional hours

Impact

- Reduced Total Cost of Ownership
- Functional, Technical and Apps DBA expertise with the cost of one resource



About Rolta

At Rolta, we envision a better future, and then design technology to create that future. Our innovative IT solutions span various verticals, including Utilities, Transportation, Process, Power, Banking and Insurance. Through our cutting edge software for mapping and earth sciences, we also provide a complete array of solutions for Defense and Homeland Security, including C4ISTAR information systems, Military Communications, Digital Soldier and Vehicle Systems. Our team diligently works to exceed our customers' expectations, and has successfully executed strategic projects in over 40 countries.