



Oracle EBS R12 Upgrade for Extendicare Health Services, Inc.

Industry: Healthcare

Location: Milwaukee, WI

Summary

Extendicare Health Services, Inc. operates 185 senior care facilities in the United States with approximately 18,600 beds. It offers a continuum of health care services, including nursing care, assisted living and related medical specialty services - such as sub acute care and rehabilitative therapy on an inpatient and outpatient basis. When Oracle de-supported version 11i, Extendicare Health Services faced the challenge of smoothly upgrading to a newer version. Rolta stepped in, ensuring an upgrade from Oracle Applications Release 11.5.10.2 to 12.1.3 (General Ledger, Fixed Assets, Cash management, Payables, Purchasing, iExpenses and iProcurement modules), and also delivered multiple Custom Interfaces to support key processes.

Details of Rolta's solution

- Customization discovery using `ROLTA EBS Implementation Manager Tool`

Remediation and Testing of the following RICE components:

- Discoverer and Neotix Views
- Custom Interfaces
- Custom Reports
- Personalizations
- Delivering fully tested Custom Interfaces for the new Oracle Application environment

Impact

- Enhanced functionality and integrations features in Oracle Release 12.1.3
- Use of Global Development model with 50% offshore components

About Rolta

At Rolta, we envision a better future, and then design technology to create that future. Our innovative IT solutions span various verticals, including Utilities, Transportation, Process, Power, Banking and Insurance. Through our cutting edge software for mapping and earth sciences, we also provide a complete array of solutions for Defense and Homeland Security, including C4ISTAR information systems, Military Communications, Digital Soldier and Vehicle Systems. Our team diligently works to exceed our customers' expectations, and has successfully executed strategic projects in over 40 countries.