



## *What's New in Rolta Command & Control – Critical Infrastructure™, Release 10.1*

Rolta Command & Control – Critical Infrastructure™ is focused towards Smart Security requirements of Smart City. This release with Social Media Interface connects Citizens to Command Center operations for more focused addressing of Citizens Safety & Security related concerns. This shift enables to focus towards the Smart City Solutions and meet the expectations of Smart City Authorities.

### What's New in Release 10.1?

1. **Rolta Social Media Operator Console [New Module]:** Equips authority to capture & address the concerns posted on Social Media by Citizens. Enabled with Mass Communication method to quickly notify the information to Citizens.
2. **RDBMS Support (MS SQL):** Support to meet the centralized unified database concept of Smart City Solution for easiness of deployment and maintenance.

# Rolta Command & Control – Critical Infrastructure™ Release 10.1

## – Detailed description of new features:

### 1. **Rolta Social Media Operator Console [New Module]:**

Social media is a latest trend in communicating and connecting people with each other. The younger generation is comfortable with social media to share information as it is quick and accessible. Social Media is a network platform which enables Citizens to share multimedia information in real time with Authority. Social Media provides valuable means of multimedia on-field data which assist the Authority and its responders to have more informed decisions and serve Citizens in a better way. Hence Social Media is a one more mass communication channel for City Authority, Police, and any agency which is providing service to Citizens.

Specific operator role is created for dedicated monitoring of Social Media and serving to the messages posted in Social Media.

Rolta Social Media Operator console provides the following functionalities:

1. View posts & comments
2. Reply against post
3. Create an alert against post
4. Auto acknowledgement on alert creation
5. Real time state of Social Media alerts based on status
6. Mass communication to share advisory & community engagement announcements



2.

**RDBMS support (MS SQL):**

Many of the Smart City RFP, expects different kind of systems and work together to give scalable and manageable Smart City solution. With help of MS SQL database support of Rolta Command & Control – Critical Infrastructure™ to meet an expectation of centralized and unified database management for complete solution stack of Smart City Solutions.

In addition to NoSQL database like Couchbase, Rolta Command & Control – Critical Infrastructure™ is now scaled to support Relational Database Management System (RDBMS).



## Recommended System Requirements:

### Operating Systems:

- Application Server: Microsoft Windows Server 2012 or above
- Rolta Security Operator™ (Desktop console): Microsoft Windows 10
- Mobile Platform: Recommended on and above Android version 4.2.2

### Database:

- Couchbase Community Edition version 4.0
- Microsoft SQL Server 2016

### Web browsers (Rolta Security Operator™, Rolta Security Administration™, Rolta Security Mobile™ & Rolta Social Media Operator):

- Google Chrome version 63 and above
- Microsoft Edge version 25 and above
- Firefox version 57 and above

## Demo availability

1. Rolta Command & Control – Critical Infrastructure™ v10.1 Demo Setup is available in Safety & Security Lab and RCloud.
2. Demo can also be arranged on request.

## Whom to contact for more details?

For more technical details on the product, please contact [safety.security@rolta.com](mailto:safety.security@rolta.com)